

CBH NEWS Autumn 1 x a family ticket at Cheltenham's ice-skating event (the "Prize Draw") – Terms and Conditions

1. Cheltenham Borough Homes, Oakley Community Resource Centre, 113a Clyde Crescent, Cheltenham, GL52 5QJ is the "Promoter".
2. Entry is by post or email.
3. To enter the free Prize Draw, entrants must submit their entries via email events@cheltenham.gov.uk or by post to Visit Cheltenham Team, Municipal Offices, Promenade, Cheltenham GL50 9SA
4. The Prize: one family ticket permitting entry for two adults and two children, or one adult and three children for one hour of ice skating (session must be pre-booked). The Promoter reserves the right to provide a substitute prize of similar value should the Prize become unavailable for reasons beyond its control.
5. The opening for entries is 09:00am on 12 September 2023. The closing date of the Prize Draw is 5pm on 15 October 2023. Entries received after this time will not be entered into the Prize Draw.
6. Entrants must be residents in the UK and aged 18 or over. Entries on behalf of another person will not be accepted.
7. Only one entry per person will be accepted. Multiple or incomplete entries will be deemed to be invalid.
8. The Prize Draw is free to enter and no purchase is necessary.
9. The Prize Draw is not open to the Promoter's agencies, its group companies or anyone else closely connected to the Prize Draw. Employees of the Promoter, their families and their agents are not eligible to enter the Prize Draw.
10. By entering the Prize Draw, the entrant is deemed to accept these Terms and Conditions and those of any relevant third party. Entries not complying with these Terms and Conditions will be invalid and will result in disqualification from the Prize Draw. If these Terms and Conditions are not accepted in full, then entrants should not enter this Prize Draw.
11. The Promoter also reserves the right to disqualify from the Prize Draw any entrant suspected of fraud or cheating including, without limitation, through the manipulation of codes, multiple computer generated entries, or otherwise fraudulently falsifying data or acting fraudulently or dishonestly in the opinion of the Promoter.
12. There will be one winner. The winner will be the first name chosen at random from all eligible entries received prior to the deadline for entries.
13. The Prize Draw will take place on 18 October 2023 and the winner will be notified by 20 October 2023. If the Prize is unclaimed after reasonable efforts have been made by the Promoter to contact the winner or the Prize is declined, then the Promoter will be entitled to dispose of the Prize as it thinks fit. The winner has one month after notification to claim the Prize.
14. The Promoter's decision is final and no correspondence will be entered into.
15. The Promoter cannot accept any responsibility for any damage, loss, injury or disappointment suffered by any person as a result of entering the Prize Draw or as a result of accepting the Prize. The Promoter gives no warranty or guarantee in relation to the Prize. Nothing in these Terms and Conditions shall exclude the liability of the Promoter for death or personal injury as a result of its negligence.
16. By entering this Prize Draw the entrant agrees that the Promoter may use their name for promotional purposes (including confirming the Prize Draw winner) on the Promoter's website, social media, in future issues of CBH news and within promotional emails. The winner may be asked to participate in PR or publicity activities resulting from the Prize Draw. No compensation shall be awarded for such participation.
17. The Prize will only be sent to a winner if and when the Promoter is satisfied of the winner's eligibility. The Promoter may at its discretion disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these Terms and Conditions. The Promoter may also exercise this discretion to select an alternative winner.
18. The Promoter will collect personal information from entrants in accordance with data protection legislation, complying with the Data Protection Act 2018. Entrants' personal information will be used by the Promoter for the purposes of the administration of this Competition.
19. If the entrants expressly and separately consent, their personal information will also be used for future marketing purposes.
20. The Promoter reserves the right to publish the names of winners of this competition and so please consider this before entering.
21. The Promoter reserves the right to delay, postpone or cancel the Prize Draw in the event of circumstances outside its reasonable control, which it considers make it necessary for it to do so.
22. The Prize may be liable to tax. Any tax liability shall be the responsibility of the winner.
23. If any provision of these Terms and Conditions is held invalid by any law, rule, order or

regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.

24. The Promoter accepts no responsibility for incorrectly completed, lost or delayed entries, notices, acceptances, tickets or other documents related to the Prize Draw or the Prize. Proof of transmission will not be accepted as proof of receipt.

25. The Promoter will not be liable for system failures, network errors, errors or unavailability of the website, or the entrant's email account, hacks on the system or personal computer/ mobile device issues including, but not limited to internet connectivity.

26. The instructions provided at the point of entry form part of the Terms and Conditions of this Prize Draw, and in the event of a conflict, these Terms and Conditions take precedence.

27. The Promoter reserves the rights to amend these Terms and Conditions at any time. Revised Terms and Conditions will be available on the Promoter's website.

28. The Prize Draw and these Terms and Conditions are governed by the laws of England and Wales. The Promoter and the entrants hereby submit to the exclusive jurisdiction of the courts of England and Wales.

29. Please keep these Terms and Conditions for future reference.

30. The entrant agrees to be bound by the promoters Privacy Policy – please visit [Main Privacy Notice - CBH | Cheltenham Borough Homes](#)